

FIELD SERVICE MANAGEMENT

Every Job. Full Visibility.

From allocation to invoicing - one connected workflow



Job Allocated



Proof of Work

Technician App

Complete Job Control

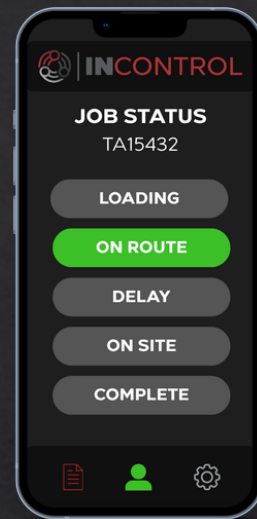
- **Allocate work** and send job details directly to technicians
- **Receive live updates**, completed job cards and customer sign-off
- Move accurate, **billable information back to the office** without duplicate capturing



Job Planning & Coordination

- Keep quotations, SLAs and job details together
- Plan, allocate and dispatch work easily
- Manage maintenance, call-outs, installations and upgrades

Technician App



Sign-on-glass

Proof of job

Technician Time Sheet

- **Send** job details and checklists to technicians
- **Capture** timesheets, photos, sign-off and proof of work
- **Receive** live updates from the field



Smart Scheduling

- **View team availability** and scheduled work at a glance
- Allocate and **adjust jobs** as priorities change
- Keep office and field teams working from the same **live schedule**

Fast Invoicing & Reporting



- Move completed jobs to invoicing sooner
- Reduce delays with **accurate billing information**
- Track performance with live dashboards, KPIs and reports

www.incontrol.co.za



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Tablets | SIMs | MDM All handled for you

Mobile Device Management

INControl sets up, secures & manages every tablet.

- **Business-ready:** Restricted to approved apps and workflows
- **Remotely managed:** Updates and issues handled remotely
- **Secure:** Company data protected if a device is lost or stolen

Complete Tablet Solution

- No upfront device cost
- Device refresh every 36 months
- Setup, management and support included

**R310 per tablet,
per month**

Tablet Management

- **Ready to work:** Delivered fully configured
- **Managed for you:** We handle apps, updates and support



SIM Management

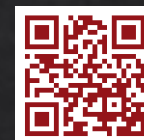
- **Multi-network coverage**
- **Usage-based billing:** Pay only for the data your teams need.
- **We track and manage** SIMs remotely for real-time control



ONE PARTNER. **FULLY MANAGED.**

- **Less pressure** on your internal IT team
- **Faster support** with fewer interruptions
- **Easy** to add devices as your team grows

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